

Consent Form **Patient Stories Project**

Background information

Vancouver Coastal Health (VCH) and Providence Health Care (PHC), in partnership, are providing a new way for patients, families, and caregivers to participate sharing their stories about their health care journey. Our hope is that in hearing these stories we can better understand your experience and this can help us learn and grow together. Your story can be inspiring, and has the potential to reveal purpose, value, and hope in the everyday work that we do. Stories may be submitted by patients or caregivers of people who have received care within VCH and PHC.

Your participation is voluntary. If you decide to share your story, you may choose to withdraw your story at any time by contacting the Patient Experience Team.

What happens if you decide to participate?

If you decide to participate, you can submit your story using the online link/QR code provided, email your story to the Patient Experience Team at experience@vch.ca, or you can mail your story to the address provided on the flyer. You can take as much time as you need to complete your story. Your story will not be edited, but names may be removed or changed upon your discretion. Your story will be formatted into a poster to display, and may be shared through our various media channels, and/or shared with staff.

Are there any risks involved with participating?

Because receiving health care services can be a personal experience, please consider what you are comfortable sharing. If you are a family member or caregiver, you must obtain the patient's permission before submitting your story. Photographs or any other media containing third party information must be approved by those individuals before sharing with us. Please let the Patient Experience Team know if you have any concerns.

What are the benefits to participating?

This is a unique opportunity to give back to the teams that cared for you. Your story has the potential to encourage staff – revealing the purpose and value of the everyday work of the health care team, and build a sense of hope. Some patient contributors have expressed that the Patient Stories Project has supported their own healing, and that this was a wonderful way to express gratitude for the teams that cared for them.

Will you be paid for participating?

You will not receive payment for your participation.

How will your privacy be maintained?

Your confidentiality will be respected. Your contact information will not be released without your consent. Your contact information will be stored on a password protected computer database that can be accessed only by the teams supporting this Project.

Your story will not be edited, but names may be removed or changed upon your discretion. Your story may be posted through our various media channels, and/or shared with staff.

Who can you contact if you have questions?

If you have any questions or concerns, you can contact: experience@vch.ca